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81 (D)	82 (C)	83 (B)	84 (A)	85 (B)
86 (C)	87 (A)	88 (D)	89 (C)	90 (A)
91 (D)	92 (B)	93 (A)	94 (C)	95 (A)
96 (C)	97 (B)	98 (A)	99 (D)	100 (C)

PART 1

1 M-Au



- (A) He's talking on a phone.
- (B) He's folding a newspaper.
- (C) He's writing on a form.
- (D) He's leaving an office.

2 W-Br



- (A) One of the men is placing branches into a container.
- (B) One of the men is planting a tree.
- (C) The men are working near each other.
- (D) The men are carrying a ladder.

3 M-Cn



- (A) They're looking into a copy machine.
- (B) They're posting notices on a board.
- (C) They're putting some papers in a file.
- (D) They're moving equipment out of a room.
- 4 W-Am



- (A) Bags of merchandise are on display.
- (B) A shopping cart is being filled.
- (C) The woman is putting on an apron.
- (D) The woman is handing a bag to a customer.

5 M-Au



- (A) A man is unpacking a suitcase.
- (B) A musician is playing outdoors.
- (C) Some park benches are empty.
- (D) Some people are setting up a tent.

6 W-Am



- (A) Some artwork is being framed.
- (B) A plant is hanging from the ceiling.
- (C) Some chairs have been stacked against a wall.
- (D) A lamp has been set on top of a counter.

7

W-Am Who was hired to be the manager's new assistant?

M-Au (A) Jacob got the job.

- (B) OK, I'll give them a quick tour.
- (C) At this afternoon's staff meeting.

8

M-Cn When is the final budget due?

W-Br (A) Tomorrow at five o'clock.

- (B) For the advertising department.
- (C) Mr. Tong's office.

9

W-Br The store has another location in Brentwood, doesn't it?

M-Au (A) It's on the top shelf.

- (B) A twenty percent discount.
- (C) Yes, there's one in the historic district.

10

W-Am Would you care to join us for dinner?

W-Br (A) She was late for work.

- (B) Please be careful.
- (C) Sorry, I have other plans.

11

M-Cn Did Lisa pick up the invitations from the printers?

W-Am (A) On letterhead stationery, please.

- (B) No, she hasn't gotten to it yet.
- (C) The annual fund-raising banquet.

12

M-Cn Which dance performance did you like the best?

W-Br (A) They were all so good.

- (B) Our seats are near the stage.
- (C) It should be very entertaining.

13

W-Br You're going to Melbourne soon, aren't you?

M-Au (A) Yes, I leave at 3:00 P.M.

- (B) Because it's too expensive.
- (C) No, they weren't.

14

M-Au When can we expect the shipment?

W-Am (A) A large number of tables and chairs.

- (B) Not until next Tuesday afternoon.
- (C) At the post office on Main Street.

15

M-Au Can you handle this client's complaint?

W-Br (A) Yes, of course.

- (B) The accounts manager.
- (C) No, I didn't.

16

W-Br How much will it cost to fix this computer?

M-Cn (A) It'll be ready next week.

- (B) Replace the hard drive.
- (C) Is it still under warranty?

17

W-Br Won't Ellen be organizing the conference this year?

M-Au (A) A well-organized event.

- (B) We've decided what to bring.
- (C) No, she's taking a year off.

18

W-Am Where are the half-price shoes?

M-Cn (A) A missing price tag.

- (B) Sure, we'll buy those.
- (C) That sale ended yesterday.

19

W-Br Does the apartment building have a parking area?

M-Au (A) There's a public garage close by.

- (B) Many trees and flowers are in bloom now.
- (C) A two-bedroom apartment.

20

M-Au When were these forms authorized?

W-Am (A) He's written several books.

- (B) Our supervisor will know.
- (C) Another batch next Tuesday.

21

W-Am The table should be set before the guests arrive.

W-Br (A) No, twelve people at seven o'clock.

- (B) How was the party?
- (C) I'll do it right now.

22

M-Au Today's all-staff meeting wasn't well attended, was it?

W-Br (A) Many employees are out of the office.

- (B) It's in room five on the second floor.
- (C) Ten o'clock every day.

23

- M-Cn Didn't you reschedule your vacation for August?
- W-Am (A) From Thailand and Vietnam.
 - (B) A new travel agent.
 - (C) No, I booked a trip in July.

24

- M-Au Which of this week's training sessions should I sign up for?
- M-Cn (A) It'll last about four hours.
 - (B) Attendance was fairly low.
 - (C) They've been postponed until next month.

25

- W-Br I'd like you to present your proposal at the next council meeting.
- M-Au (A) Thank you for the nice present.
 - (B) Sure, I'd be happy to.
 - (C) Yes, it was an interesting meeting.

26

- M-Au Should we make copies of the budget for the team or e-mail it to them?
- W-Am (A) A yearly statement.
 - (B) Not everyone needs a copy.
 - (C) They did well in the competition.

27

- W-Br I'll pick you up at the bus terminal at eightthirty in the evening.
- M-Cn (A) Great, I'll be there waiting.
 - (B) I think Soo-Hee has them.
 - (C) It's sold out.

28

- W-Am Will we hire one delivery driver or two?
- M-Cn (A) Where's the license bureau?
 - (B) His brother works here.
 - (C) We really need two.

29

- M-Cn Has the new software been installed on your computer yet?
- W-Br (A) He's from the Information Technology department.
 - (B) I just got back from vacation today.
 - (C) Several hundred dollars.

30

- M-Cn Why are they cleaning the carpets now?
- W-Am (A) I'll see if one's available.
 - (B) Is the noise bothering you?
 - (C) No thanks, it's already been done.

31

- W-Br I thought we were moving to the new office next week.
- M-Au (A) There was an e-mail update about that.
 - (B) Next to the break room.
 - (C) To buy the packing supplies.

PART 3

32-34

- W-Am Excuse me, sir, but 32 think you're in my seat, 14-A?
- M-Au Let me take a look at my ticket...hmm,

 32no, it seems I'm in the right place. My
 ticket says 14-A as well.
- W-Am Well... 33 this is train car five. Are you sure you're in the right car?
- M-Au Oh, pardon me! I'm 14-A in car six. 34I've put my bags on the overhead rack, so just give me a moment to get my things together.

35-37

- W-Br Hi, Mr. Lin, 35 I'm calling from Central
 Dentistry. You have an appointment with
 Dr. Sumner on June eighth at two P.M. 36 I
 was wondering if we'd be able to move
 your appointment to three o'clock.
- M-Cn Well, I have a sales call scheduled that morning, but I think three o'clock would be all right.
- W-Br Wonderful, we really appreciate it. Most of our staff will be attending a dental workshop earlier in the day, and they are concerned about getting back in time.
- M-Cn No problem at all. 37 I'll mark down that change in my calendar right now.

box office a couple of times to book tickets for them, but I just get a recording.

W-Am Well, ³⁹I've got a brochure about another classical music performance happening tomorrow night at a different venue.

Why don't you ask our guests if they'd be interested in seeing that show instead?

M-Cn Great! 40 I'll stop by your office when I get back from lunch. I'll get the details then.

41-43

- M-Cn Excuse me. 41 I'm looking for a video camera. I've never bought one before, and I'm wondering if you could make some suggestions.
- W-Br Sure. It'll help, though, to know what your specific needs are and how much you'd like to spend.
- M-Cn Well, I plan to use it most when I go on vacation. 42I have a couple of trips coming up, and I'd like to record my experiences.

 I've never operated video equipment, though, so I'd like something that's basic.
- W-Br In that case, 43I'd recommend the Sepler
 83. I personally like this one the best
 because it's very easy to operate. Since
 this is your first video camera purchase, I'd
 probably get that one.

44-46

- M-Au Hey, Sunisa. 44We're about to leave to cater the event at Kimball Medical Foundation, but 45there aren't enough cups. Do you know where I can find some?
- W-Am Oh no. 45I ordered some from our supplier two days ago, but they still haven't delivered them. This isn't the first time this has happened.
- M-Au Well, we're supposed to start setting up our tables at Kimball Medical by nine-thirty, so what do you suggest? 46I don't have time to stop by a store on the way.
- W-Am OK, ⁴⁶I can help out. I'll go buy more and bring them to you.
- M-Au Thanks. I'll text you when we get there, so you know where to find us.

47-49

- W-Am ⁴⁷Hi, Dorota. Markus and I wanted to stop by to welcome you to Emmerson BioTech. We interviewed a lot of chemistry majors for this summer internship, and you were our top pick.
- M-Au And while we're here, 48I can show you how to fill out the time sheets that you'll have to turn in to Payroll at the end of every week. Do you have time to go over that now?
- W-Br Well, I'm supposed to go to the main laboratory in a few minutes for an overview of the experiments that I'll be working on this summer.
- W-Am Oh, sorry. We should have mentioned this sooner. ⁴⁹The lab is closed for cleaning today, so your lab orientation has been postponed until tomorrow.

- W-Am Thanks for this follow-up visit, Mr. Kessler. Your team did a nice job installing the parking area for my office building. It's smooth and even. However, as you can see, ⁵⁰behind the building, the work was never finished. Only a few of the white stripes that mark the individual parking spots have been painted.
- M-Cn Hmm...Yes, I see. My team was supposed to paint that final section on Tuesday, but ⁵¹all the rain last week put us behind schedule.
- W-Am I hope you'll be able to take care of this soon.
- M-Cn Sure, that won't be a problem. 52 I'll put you on the schedule right away, and we'll come by first thing tomorrow and get this all done for you.

53-55

- W-Br Hello. 53 I'm calling about my subscription to TV Trivia Magazine. I moved a few months ago, and I called to give you my new address at that time. But I've only received one issue since then. I'm wondering what the problem is. The name is Fernandez.
- M-Au OK, let me check ... Oh yes, I see. Your subscription expired last month. 54Why don't you sign up for our online version of the magazine? We're running a promotional sale for 20 percent off digital subscriptions right now.
- W-Br Actually, 55I prefer to read the paper version. Can you provide the same discount for that? If you can, I'll renew right away.

56-58

- M-Au Susan, 56, 57 thanks for watching us practice our presentation about this new marketing campaign.
- M-Cn Yes, we really appreciate it. Now that we've finished, do you have any comments? 57We're showing it to our client next week, so your feedback will be really helpful.
- W-Br 58I'd emphasize more how you intend to reach a larger and more diverse customer base with this marketing campaign.
- M-Au Well, we are planning to use social media to reach younger people. Do you think that should be included in the presentation?
- W-Br Absolutely. The client will like that.
- M-Cn We'll get back to work then. But if you are free tomorrow, I'd like us to meet one more time to go over our revisions.

59-61

- M-Cn Hi, Nadia. 59Our department manager mentioned you're training our new hires.
- W-Am ⁵⁹Yeah, I still have a lot to do, and the training starts Monday. ⁶⁰I've been so busy updating the training documents, I haven't had time to do anything else.
- M-Cn Well... I finished my project early.... 60What do you need?
- W-Am Thank you so much. 61Could you check with the Security Office about the badges for the new employees? I sent them a request last week, but I haven't heard back yet.
- M-Cn 61No problem, I'll take care of that right away.

M-Cn 62We're getting close to the airport, so we'd better stop to put gas in the car. The rental company will charge us an extra fee for fuel if they have to do it.

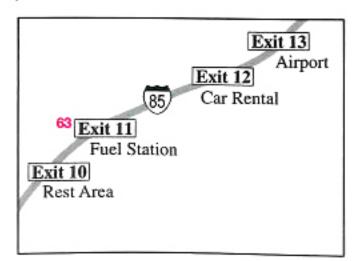
W-Br Good idea. 62We don't want to pay more than we have to.

M-Cn OK, 63 should I take this exit then?

W-Br 63No, that's a rest area. Keep going, we want the next exit.

M-Cn Oh good, and 641 hope they also sell food.

Then we can pick up some snacks for the plane while we're there.



65-67

M-Au Anita, take a look at this travel Web site.

Our hotel received some bad reviews—
here's one of them.

W-Br Wow, there are definitely areas we need to work on. With a review like that, 651'm worried we won't attract as many customers.

M-Au Well, at least ⁶⁶we're renovating the rooms soon, so their appearance will improve.

W-Br True. But 66 let's discuss the other low rating at our next staff meeting.

M-Au You know, maybe ⁶⁷we should bring in a consultant to give us advice on how to deal with this—we certainly don't want any more bad reviews.



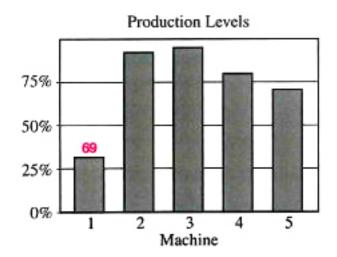
M-Cn Good afternoon, Ms. Dembo. I have some concerns—68 can I show you the report on our pasta production this week?

W-Am Sure. What's the problem exactly?

M-Gn Well, ⁶⁹according to page two of the report, the pasta-cutting machine in our production line was working at less than 50 percent capacity yesterday. We were not getting as much output as we usually do.

W-Am I see. Let's shut down that machine right away. And 70I'll have a technician look at the motor and blade immediately.

We have to fill a large order of pasta this week—that machine must be working well so that we can produce the order on time.



PART 4

71-73

M-Au I'd like to start the meeting with some good news. ⁷¹We've been awarded a contract from Skycloud Aviation to design seats for their new aircraft. ⁷²The contract calls for seats that can rotate, so travelers can face one another during the flight. Skycloud has given us a list of other specifications they'd like us to incorporate, based on feedback from their customers. ⁷³I'll pass around the full specifications list now. Let's take a look at it and determine the best way to plan this project.

74-76

W-Am Hi, Ms. Lee. ⁷⁴I'm calling to give you some information about the staffing transition plan since today is Angelo's last day in the office. As you suggested, Mariko will be taking over his job responsibilities. ^{74,75}I had asked Angelo to train her to create invoices, but there's a team meeting this afternoon. ^{75,76}So I decided to meet with her tomorrow and review the invoice process with her myself. Let me know if you or the other department managers have any questions. Bye.

77-79

W-Br Good evening. I'm Michelle Yoon for Radio 101.6. In today's business news, we'll talk about innovation in the automobile industry.
77The Kendris Company, a local manufacturer of automotive parts, has just invented a new type of brakes for cars.
78These brakes are made from a special lightweight material that cools down more quickly after use, which means these brakes will last much longer than ordinary brakes. Kendris, which was founded just three years ago, will demonstrate their new brakes
79at the Annual Innovation Trade Show in August before offering them for sale the following month. From Radio 101.6, I'm Michelle Yoon.

80-82

M-Au Good evening! I'm Mark and I'll be your instructor for tonight's beginning pottery class. It's easy to get your clothes dirty here, so ⁸⁰please make sure to wear an apron. You can find some at the back of the room. ⁸¹This introductory class runs for four weeks; then you can move on to an intermediate class, if you really enjoy pottery. Space is limited, ⁸¹so let me know if you think you might be interested. OK, to get started, our first project is a basic bowl. ⁸²Let's take a look at some examples of previous student work to get you inspired.

83-85

M-Cn Thank you for attending tonight's Fredrickstown Business Seminar. 831'm excited to introduce our first speaker, Ms. Janet Colthrup. She's the founder of Colthrup Accounting. Her company specializes in international tax preparation and does business in more than twenty countries. 84Today she'll share some of the strategies she used when she started her firm ten years ago, working from her home. As we've done in previous sessions, 85 if you have questions for our speaker, please write them on the cards provided on your seat. Seminar volunteers will collect these questions throughout the session and then give them to the speaker directly. Without further delay, please help me welcome Janet Colthrup!

86-88

W-Am You're listening to News Around Town from WXP Radio out of Riverdale. 86City officials have reported that last weekend's fund-raising concert at Riverdale Outdoor Theater was a huge success. 87More than \$15,000 was raised to fund the creation of a new city park downtown. Even though 88the original event was rescheduled due to rain, attendance was higher than expected. The city still needs to raise another \$30,000 before construction can begin on the new park. For more information or to make a donation, please visit the Parks Department Web site.

M-Cn OK, ⁸⁹the tour bus has stopped at this spot for a very special reason. The spectacular view from this side of the bridge is one of my favorites in the area. Across the river you can see the lovely town of Fremont. Today, it's a town known for its delicious local cuisine, but ⁹⁰Fremont used to be an important port town where many products were traded. Merchants used to stop in Fremont to buy and sell their goods as they traveled along the river. ⁹¹Next we will stop for lunch at the Fremont Inn before continuing up the river.

92-94

W-Br 92Does your fitness tracker take too much effort to use? Well, not anymore with the Health Monitor, which is worn around your wrist like a watch. 93With most wearable devices, you have to push a button in the middle of your exercise routine to access your heart rate tracker or to see how many calories you've burned. Who wants to do that? 93The Health Monitor will automatically display these features on its screen so you can see this information easily without interrupting your workout. Plus, 94the price of the Health Monitor has been reduced by ten percent for the next month in honor of its debut on the market, so order one now!

95-97

M-Cn Hello everyone, ⁹⁵I hope you've enjoyed the sessions so far at this year's convention on video-game development. Our video-game association is proud to include many notable presenters today for amateur game developers like you. ⁹⁶I have one change to announce for this afternoon. Unfortunately, due to illness Ms. Naoko Ito can't join us today. So, Mr. Jun Lee will substitute for Ms. Ito. He'll give a tutorial on designing platform software that can be used to create many different games. Also, ⁹⁷don't forget to submit your feedback forms by the end of the day. All those who turn in forms will automatically be entered in a contest for a tablet computer!

July 3-Afternoon	Speaker	
Session 1	Maria Garcia	
Session 2	Klaus Bauer	
96Session 3	Naoko Ito	
Session 4	Jeff Harper	

W-Am Good morning. 98 called this staff meeting to discuss the reorganization of our warehouse. On average, each of you spends five minutes finding the products you need to complete an order for shipment. But, I think we can get that number down by making the most popular items easier to find. Here's a map of the warehouse. 99 I've added some new shelving units between the order station and the employee lounge. That's where we'll place our high-demand products. Now, I'll need some people to help rearrange the inventory. So, 100 if you're willing to work a few extra hours, please add your name to the sign-up sheet in my office.

